

FACT SHEET

LifeLock with Norton | Benefit Essential

LifeLock with Norton Benefit Essential helps provide employees peace of mind with comprehensive protection for their identity, connected devices, and online privacy with SafeCam.^{† **}

Features include Identity Verification Monitoring^{† **}, One Bureau Credit Application Alerts^{1**}, Data Breach Notifications and our Million Dollar Protection™ Package^{††}. If a potential identity threat is detected in our network, the employee is notified via email, text, phone^{††} or mobile app alerts.[†]

LifeLock with Norton Benefit Essential also combines leading identity theft protection with device security and protection against online threats to help protect against identity thieves trying to steal personal information from PCs, Macs, and mobile devices. This plan also includes up to 10 GB of Norton Cloud Backup^{†§**} as a preventative measure to data loss due to hard drive failures and ransomware, Parental Controls^{†**} to help members manage their kids' online time and Password Manager^{**} to securely manage passwords and logins.



The NortonLifeLock Advantage

Everyday things like online shopping, banking and even browsing can expose your employees' personal information and make them more vulnerable to cybercrime. Since cybercrime has evolved, we've evolved, too. LifeLock, a leader in identity theft protection and Norton, a pioneer in consumer cybersecurity, are now one company.

Our innovative employee benefit plans will help protect an employee's identity, personal information and connected devices from the myriad of threats they may face in their digitally-connected homes and workplaces.

If you're looking to offer your employees protection for today's connected world, you'll find the NortonLifeLock advantage is what you need.

LifeLock Identity Protection features:

- 

Credit, Bank & Utility Account Freezes^{ NEW}**
Criminals can steal your identity to open credit cards, bank accounts or utilities in your name. We provide easy instructions and quick access so you can freeze credit, bank and utility files with each consumer reporting company to help protect against criminals using your information to open new accounts or take out loans in your name.
- 

LifeLock Skill for Amazon Alexa^{ NEW}**
This feature provides access to your LifeLock account information through Alexa, allowing you to easily find your credit score, recent transactions or respond to alerts.
- 

Identity Verification Monitoring^{† ** NEW}
Your identity may be verified when opening a new credit card or similar activities by asking you security questions. We monitor our network and alert[†] you if we detect a company is trying to verify your identity so you can take action to help protect your identity.
- 

LifeLock Identity Alert™ System[†]
It's the foundation for all LifeLock services. We monitor for fraudulent use of your Social Security number, name, address, or date of birth in applications for credit and services. The patented system sends alerts by text, phone^{††}, email, or mobile app.
- 

Dark Web Monitoring^{}**
Identity thieves can sell your personal information on hard-to-find dark web sites and forums. LifeLock patrols the dark web and notifies you if we find your information.
- 

LifeLock Privacy Monitor™
Privacy Monitor helps reduce public exposure of your personal information. We scan common public people-search websites to find your personal information and help you opt-out.
- 

24/7 Live Member Support
We have live Identity Protection Agents available to answer your questions.
- 

Fictitious Identity Monitoring
We scan for names and addresses connected with your Social Security number to help protect against criminals building fictitious identities to open accounts or commit fraud.
- 

Bank & Credit Card Activity Alerts^{† **}
Help protect your finances against fraud with alerts that notify you of cash withdrawals, balance transfers and large purchases.

LifeLock Identity Protection features (continued)



401K & Investment Account Activity Alerts^{† **}

Investment and retirement accounts are often the lifeline for financial growth. We'll help protect your nest egg from fraudulent cash withdrawals and balance transfers.



Million Dollar Protection™ Package^{†††}

If you become a victim of identity theft, we help protect you with our Million Dollar Protection™ Package. This includes reimbursement for stolen funds and coverage for personal expenses, each with limits up to \$1 million, and coverage for lawyers and experts if needed up to \$1 million, to help resolve your case.



Stolen Wallet Protection

A stolen wallet could lead to a stolen identity. Call us if your wallet is stolen and we'll help cancel or replace credit cards, driver's licenses, Social Security cards, insurance cards and more.



U.S.-Based Identity Restoration Specialists

If your identity is compromised, an Identity Restoration Specialist will personally handle your case and help restore your identity.



One-Bureau Credit Application Alerts^{2 **}

We monitor your credit file at a leading credit bureau and provide alerts for any new credit applications to help detect fraud.



One-Bureau Credit Monitoring^{1 **}

We monitor key changes to your credit file at a leading credit bureau and alert you to help detect fraud.



Data Breach Notifications

Your identity is virtually everywhere, from doctors, insurance companies, employers, even your favorite retailers. We let you know about large-scale breaches, so you can help protect your personal information.

+ Norton Device Security features:



Parental Control^{† **}

Helps protect kids from threats by highlighting their online activity and identifying potential dangers before they become problems. Easy-to-use tools allow parents to set screen time limits, block unsuitable sites, and monitor search terms and overall activity history.



Cloud Backup^{† § **}

Computers, tablets, and mobile devices store many cherished and important documents from family photos to resumes to tax returns. Norton Cloud Backup provides secure cloud-based storage for important files and documents as a preventative measure to data loss due to hard drive failures, stolen devices and even ransomware.



Password Manager^{† **}

Passwords written on a sticky note or the same password used for every account may make your personal information vulnerable. Norton Password Manager provides the tools you need to create, store, and manage every password, your credit card information and other credentials online – safely and securely in your very own encrypted, cloud-based vault.



SafeCam^{† **}

The webcam on your PC is a great way to keep in touch with family, friends or colleagues. But it can also be vulnerable to hacking. With SafeCam, we provide a notification if cybercriminals try to use your webcam, so we can help block them.



Online Threat Protection^{**}

Advanced security helps protect against existing and emerging malware threats to your devices, and help protect your private and financial information when you go online.



Smart Firewall^{**}

Helps protect your personal files and data on your device by monitoring and blocking suspicious network traffic.

1-If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

2-If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime.

† The LifeLock alert network includes a variety of product features and data sources. Although it is very extensive, our network does not cover all transactions at all businesses, so you might not receive a LifeLock alert in every single case.

†† Phone alerts made during normal local business hours.

††† Not all features are available on all platforms. Norton Family Parental Controls, Norton Cloud Backup, and SafeCam are presently not supported on Mac OS.

** These features are not enabled upon enrollment. Member must take action to activate this protection.

††† Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential. And up to \$1 million for coverage for lawyers and experts if needed. Benefits provided by Master Policy issued by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: [LifeLock.com/legal](https://www.lifelock.com/legal)

§ Requires your device to have an Internet/data plan and be turned on.

Copyright © 2020 NortonLifeLock Inc. All rights reserved. NortonLifeLock, the NortonLifeLock Logo, the Checkmark Logo, Norton, LifeLock, and the LockMan Logo are trademarks or registered trademarks of NortonLifeLock Inc. or its affiliates in the United States and other countries. Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Other names may be trademarks of their respective owners.